

P R I M A R E

THE SOUND AND VISION OF SCANDINAVIA

Alternate APP and AIR Control Applications

We have confirmed that with the latest Android and Apple operating system updates, and the enactment of GDPR privacy protocols, have resulted in serious malfunctioning of both our APP and AIR applications for PRE60, NP30, I32 MM30 and PRE32 MM30.

As our development team worked to finalize the new Prisma application and related technologies it became clear that an update to the existing APP and AIR control applications would simply not allow those customers using our past control and connectivity technology to incorporate all of the features possible with the Prisma platform.

As a result, the NP5 Prisma network player and update campaign was developed to provide existing customers with an unprecedented update opportunity to incorporate latest streaming features.

However, it is understood that some customers may not wish to take advantage of this opportunity. If that is the case, we recommend the use of readily available DLNA/UPnP control applications.

We have experience, and can recommend the following, having found them to be stable, easy to setup, and work well with our products, while also providing not only embedded TIDAL, with MQA, and Qobuz music services, but also Chromecast connection and control.

mconnect

mconnect player app: <http://www.conversdigital.com/eng/product/product04.php>:

Note: there is a free version of mconnect available, but to access it you must close an offer for the paid version that will appear upon opening the application for the first time.

BubbleUPnP

- BubbleUPnP for DLNA/Chromecast - free version, with ads:
<https://play.google.com/store/apps/details?id=com.bubblesoft.android.bubbleupnp>
- BubbleUPnP UPnP/DLNA License - pay version, without ads:
<https://play.google.com/store/apps/details?id=com.bubblesoft.android.bubbleupnp.unlocker>

Please note, neither mconnect or BubbleUPnP will be able to select inputs or control a thumb drive connected to the USB input on the associated Primare product. For those features, APP may still need to be used.

The hope is that these applications, or others like them, will allow customers not opting to use NP5 Prisma to continue to enjoy there Primare streaming components.

Important note: due to issues relating to GDPR implementation, APP is no longer available on the Google Play app store.

Any customer needing the Android APP is asked to contact us as at info@primare.net

